Atty. Dkt. No. WEAT/0042

JAN 2 1 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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TRADE HATTE Application of:

James Longbottom

Serial No.: 09/668,785

Confirmation No.: 2355

Filed: September 22, 2000

For: METHODS AND APPARATUS

FOR INTERACTIVE

COMMUNICATION WITH SERVICE AND SUPPORT

PERSONS

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Group Art Unit: 3626

Examiner: Vanel Frenel

Customer No.: 36735

CERTIFICATE OF MAILING 37 CFR 1.8

I hereby certify that this correspondence is being deposited with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria VA 22313-1450 on 16, MAUC 2004

MUC-1

William B. Patterson Typed Name

Alexandria, VA 22313-1450 on

Signature

RESPONSE TO RESTRICTION REQUIREMENT DATED DECEMBER 7, 2004

In response to the Restriction Requirement dated December 7, 2004, having a shortened statutory period for response extended one-month set to expire on January 7, 2005, please enter the following response and reconsider the claims pending in the application for reasons discussed below. Applicant herewith petitions the Director of the United States Patent and Trademark Office to extend the time for reply to the Restriction Requirement dated December 7, 2004 for one month from January 7, 2005 to February 7, 2005. The Commissioner is hereby authorized to charge counsel's Deposit Account No. 20-0782/WEAT/0042/WBP the fee of \$120.00 for a one month extension of time and for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.